

BUILD EUROPE 27

THINK LOCAL. BUILD GLOBAL.

TERMS & CONDITIONS

Effective date: October 4, 2026 | BUILD Europe 27 - Cologne, Germany

1. About BUILD Europe 27

These Terms & Conditions apply to participation in BUILD Europe 27, organized personally by **Janine Ehrentraut** under the event name BUILD Europe 27 (the "Organizer"). The event is scheduled for June 29-30, 2027 in Cologne (Köln), Germany. Event details, schedules, speakers, experiences, and venue arrangements may be updated where reasonably necessary.

2. Tickets and Registration

Tickets and event add-ons are sold directly through the BUILD Europe 27 website. Payments are processed by Stripe on behalf of the Organizer. By purchasing a ticket or registering, you agree to these Terms & Conditions. You are responsible for providing accurate registration information and for safeguarding your ticket or confirmation, including the ticket links and QR codes sent to you.

3. Ticket Types, Pricing, and Optional Experiences

BUILD Europe 27 may offer General Admission, VIP admission, and optional add-on experiences such as a Welcome Rhine Cruise and a Kölsch Brewery Experience. The inclusions and pricing shown on the website at the time of purchase form part of the purchase description. Prices include German VAT. Prices may be shown and charged in US dollars or euros; euro prices are derived from the US dollar price at the prevailing exchange rate and may vary from day to day. The amount shown at checkout is the amount charged. Optional experiences may have separate capacity limits, booking deadlines, age, venue, operator, or participation requirements.

4. Refunds, Cancellations, and Changes

All sales are final. Tickets and add-ons are non-refundable and cannot be exchanged or credited, including where an attendee is unable to attend, except where a refund is required by applicable law, including mandatory consumer rights and qualifying event cancellation or non-performance circumstances. Refund requests should be made by contacting the Organizer at janine.ehrentraut@expreferral.com.

5. Fees and Payment Processing

The price shown at checkout is the total price payable to the Organizer. Your bank or card issuer may apply currency-conversion or other charges, which are outside the Organizer's control and are not refundable by the Organizer.

6. Ticket Transfers

Tickets may be transferred to another guest at no charge by passing on the ticket link or QR code. Each ticket admits one person and is valid for a single entry scan. Resale, transfer, or use of tickets in a misleading, fraudulent, or unauthorized manner is prohibited.

7. Event Changes

The Organizer may make reasonable changes to the program, speakers, session order, schedule, venue arrangements, food and beverage offerings, or optional experiences due to availability, safety, operational needs, circumstances outside the Organizer's control, or other legitimate reasons. A reasonable program change does not automatically entitle a participant to a refund unless required by the applicable refund policy or law.

8. Conduct and Admission

Attendees are expected to behave professionally and respectfully toward other attendees, speakers, staff, venue personnel, sponsors, and partners. The Organizer may refuse admission or require a participant to leave where reasonably necessary for safety, unlawful conduct, harassment, disruption, fraud, or serious violation of event or venue rules, subject to applicable law.

9. Travel, Accommodation, and Personal Expenses

Unless expressly included in the purchased ticket, travel, accommodation, visas, insurance, meals, local transportation, and personal expenses are the attendee's responsibility. Attendees should make their own travel arrangements and consider flexible or insured bookings where appropriate. The Organizer is not responsible for third-party travel or accommodation costs except where liability cannot legally be excluded.

10. Food, Beverage, and Accessibility

Food, beverage, accessibility, allergy, or dietary requests should be communicated as early as possible. While reasonable efforts may be made to accommodate requests, availability cannot be guaranteed unless expressly confirmed. Attendees remain responsible for communicating serious allergies or accessibility needs to the relevant venue/operator where appropriate.

11. Photography, Video, and Media

Photography and video may occur at BUILD Europe 27. Any use of identifiable attendee images for promotional purposes must comply with applicable law and the notices or permissions provided for the event. If you have concerns about appearing in event photography or video, contact the Organizer at janine.ehrentraut@expreferral.com before the event or speak with event staff onsite.

12. Speakers and Information

Presentations, discussions, networking conversations, and event materials are provided for general informational and educational purposes. They do not constitute legal, tax, investment, financial, or other regulated professional advice. Attendees should obtain appropriate independent advice before making business or investment decisions.

13. Third-Party Providers and Optional Activities

Some event elements may be provided by independent venues, tour operators, cruise operators, restaurants, technology providers, or other third parties. Participation may also be subject to those providers' reasonable terms, safety instructions, capacity restrictions, or eligibility requirements. Nothing in these Terms excludes liability that cannot lawfully be excluded.

14. Intellectual Property

Event branding, original materials, presentations, logos, graphics, and website content may be protected by intellectual property rights belonging to the Organizer, speakers, sponsors, or licensors. Attendees may not reproduce, sell, distribute, record, or commercially exploit protected event content without permission, except as allowed by law.

15. Privacy

Personal information is handled in accordance with the BUILD Europe 27 Privacy Policy, which is available from the BUILD Europe 27 website footer.

16. Force Majeure and Circumstances Beyond Control

The Organizer will not be responsible for delay or failure caused by circumstances beyond reasonable control, such as severe weather, natural disaster, governmental restrictions, transport disruption, labor action, public-health measures, venue closure, or other extraordinary events, except to the extent applicable law or mandatory refund rules require otherwise. Where possible, reasonable efforts may be made to reschedule, relocate, modify, or otherwise address the affected event element.

17. Limitation of Liability

To the maximum extent permitted by applicable law, the Organizer is not liable for indirect or consequential losses arising from attendance, non-attendance, third-party services, or personal business decisions made based on event content. Nothing in these Terms excludes or limits liability for fraud, intentional misconduct, death or personal injury caused by negligence where such exclusion is prohibited, or any other liability that cannot lawfully be excluded.

18. Consumer Rights

Nothing in these Terms is intended to remove mandatory consumer rights that apply to you. For certain services related to leisure activities scheduled for a specific date or period, statutory withdrawal rights may be limited under applicable European consumer law. Whether a particular right applies depends on the transaction and applicable law.

19. Governing Law and Disputes

These Terms are subject to any mandatory laws and consumer protections that apply to the event and the attendee. Because the Organizer is acting personally and the event is held in Germany, the precise governing-law, jurisdiction, and dispute-resolution rules may depend on the circumstances of the transaction and applicable law. Nothing in these Terms limits rights that cannot lawfully be waived.

20. Contact

Janine Ehrentraut / BUILD Europe 27

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